

NYLA Public Services Resources

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Books

Foerstel, Herbert N. *Surveillance in the Stacks: The FBI's Library Awareness Program*. New York: Greenwood Press, 1991. Print.

Lavender, Kenneth. *Book Repair: A How-to-Do-It Manual*. New York: Neal-Schuman Publishers, 2001. Print.

Sarkodie-Mensah, Kwasi. *Helping the Difficult Library Patron: New Approaches to Examining and Resolving a Long-Standing and Ongoing Problem*. New York: Haworth Information, 2002. Print.

Siess, Judith A. *Visible Librarian: Asserting Your Value with Marketing and Advocacy*. Chicago, IL: ALA Editions, 2003. Print.

Media

Brooklyn Public Library. *Introduction to Brooklyn Public Library's Info Commons*. <http://youtu.be/eNnPP74sENw>

Feikes, Jennifer. *Learning Commons - Elizabeth Rummel School*. <http://youtu.be/EpwhQYafNp4>

Hutchings, D'Arcy. *Shelf Reading Training Video*. <http://youtu.be/LjCxoSSIPvU>

Hutchings, D'Arcy. *LRC Shelving Training*. <http://youtu.be/2jdzyS0UvIo>

Lexington Public Library. *LPL "Get a Library Card!" Commercial – SPOKES*. <http://youtu.be/7UuYcdYbaUY>

Library Safe. *Library Nightmare*. http://youtu.be/kvhU8sf5_50

Randall Library UNCW. *UNCW Randall Library Learning Commons*. <http://youtu.be/TOGN-zv8sqM>

Salt Lake County Library. *The Wizard of Oz - a Tale of Library Circulation*. http://www.youtube.com/watch?v=3PWq_6s-IJY&list=PL12C31B6919D05D56&feature=share&index=13

San Francisco Public Library. *Fine Amnesty*. <http://www.facebook.com/video/video.php?v=1010207513522>

Websites

Advocate, Merribeth. *Dealing with Problem Patrons Workshop Summary*. http://midhudson.org/admin/slrt/workshop_write-up_2000.pdf

ALA. *Programming Librarian*. <http://www.programminglibrarian.org>

Krause, Dawn. *Library Programs for Kids*. <http://www.pinterest.com/dawnkrause/library-programs-for-kids>